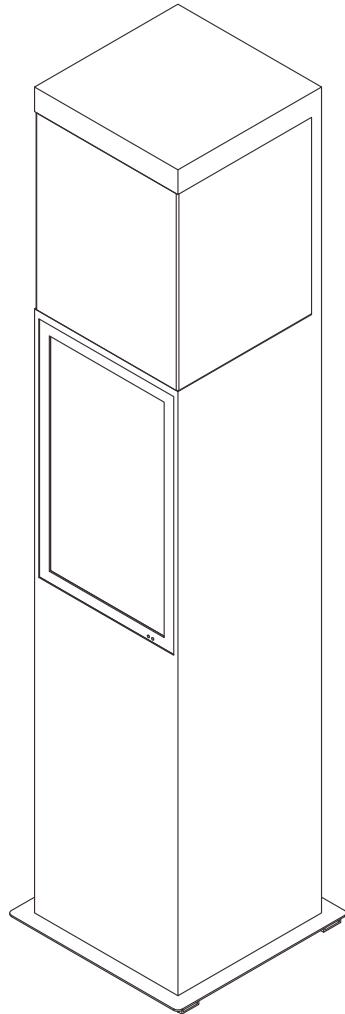


User Manual

Indoor Pedestal Display Case with
21.5-Inch LCD Screen
Model: DGYP21



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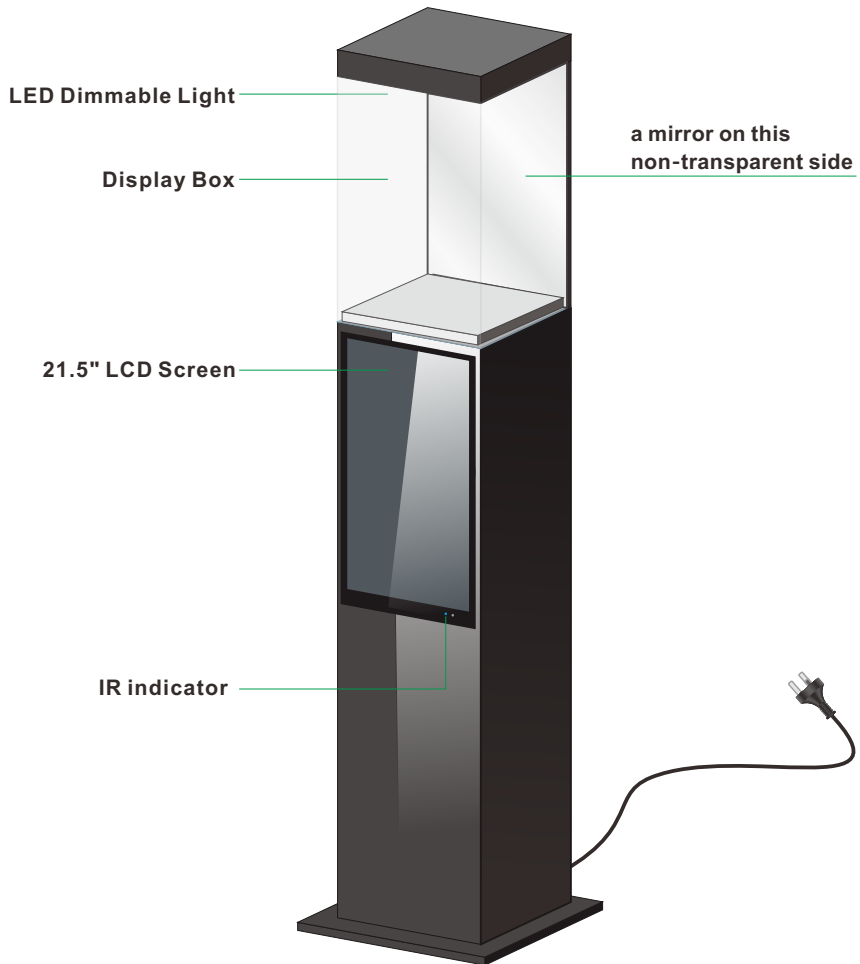
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1. Product Information

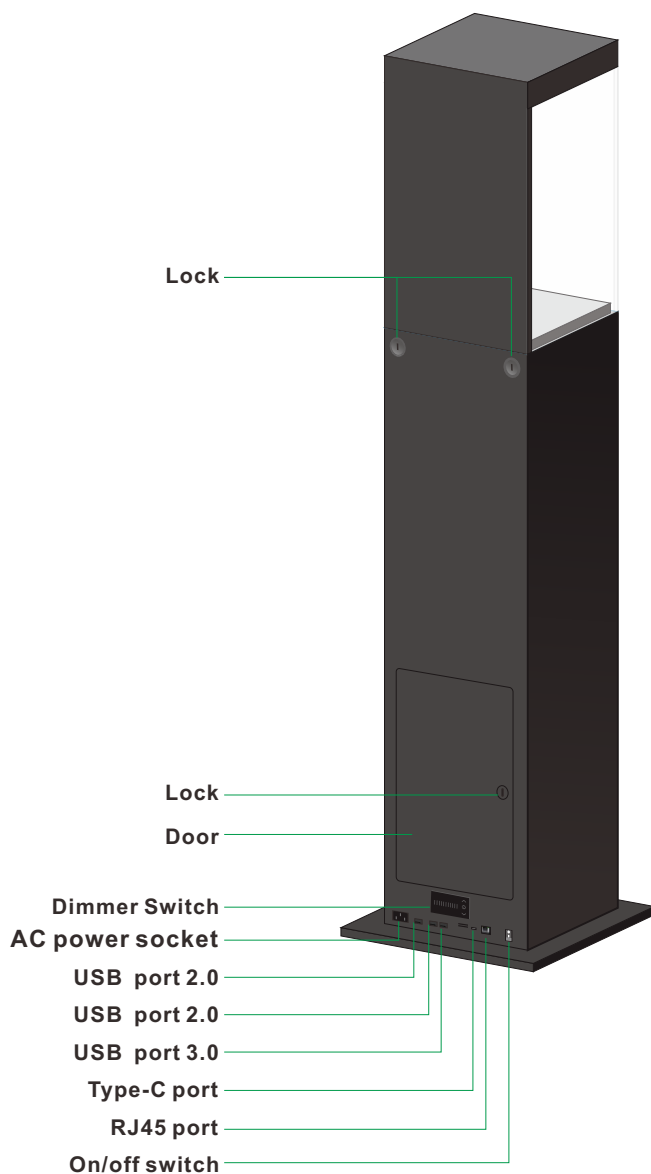
1.1 Product Feature

This exhibit pedestal case features an Android 11 operating system and a 21.5" LCD monitor, providing a high-quality showcase for aquariums, schools, boutiques, and private businesses. The illuminated exhibit pedestal case with a video screen is ideal for branding and educating consumers on sales and promotions while displaying valuables. Use this LED exhibit pedestal case to create an impactful, eye-catching showcase in boutiques, universities, museums, art exhibits, and more.

1.2 Product Composition








Side View

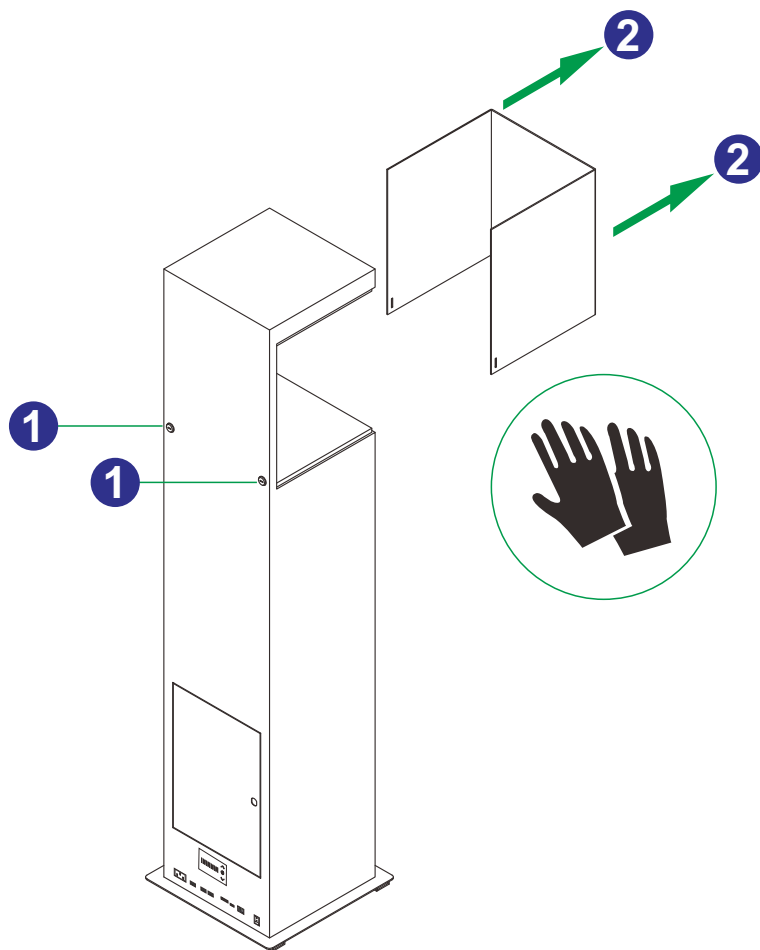


Back View

1.3 Parts List

Accessory	Photo	Qty	Remark
AC Power cord		1	with Ground Pin
Remote Control for LCD Screen		1	
Gloves		1	
Key		3	
User manual		1	

Instruction of acrylic display case

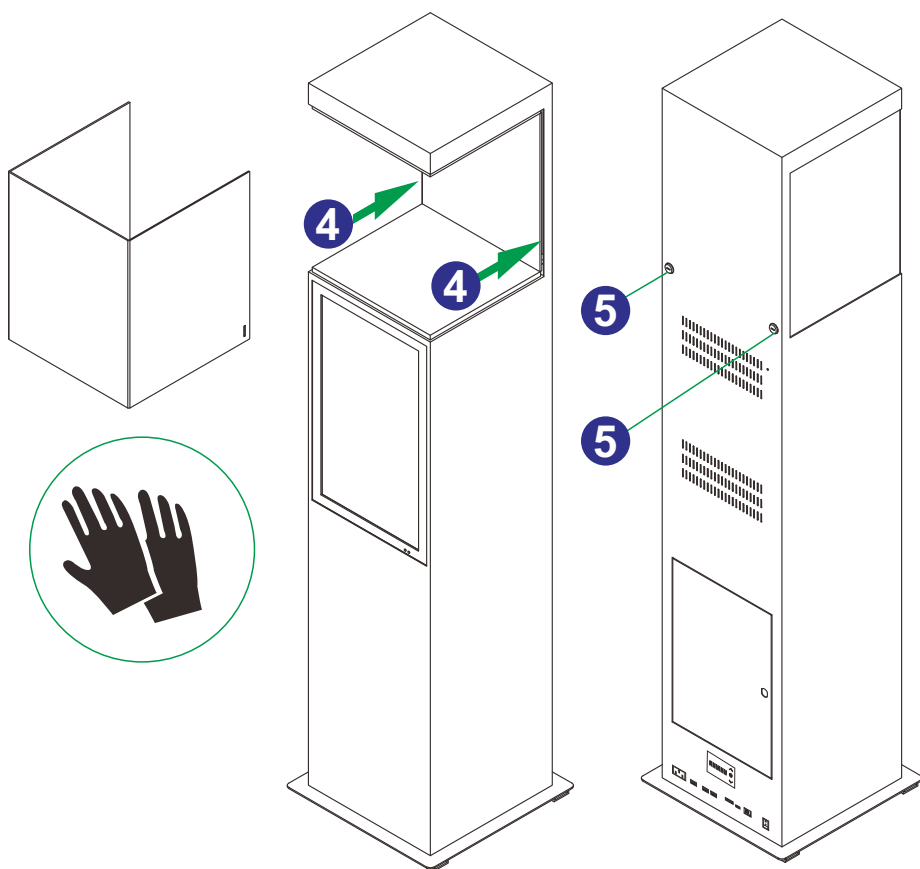


1. Use the attached key to open the acrylic case as shown in the figure 1.

2. Take out the acrylic case as shown in Figure 2.

Note: To prevent fingerprints left on the clear acrylic case surface, please wear the white cotton gloves when operate.

3. Place the exhibits shown in the display area.



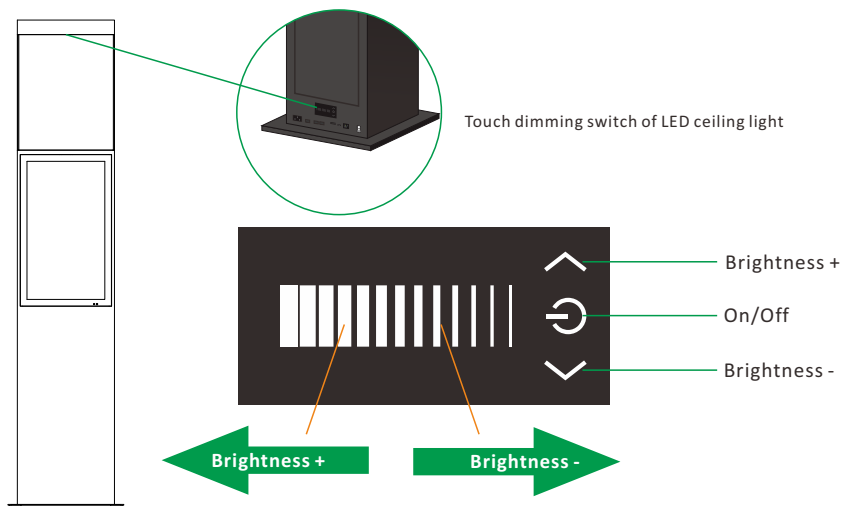
4. Put back the acrylic display case as shown in Figure 4.

Note: Acrylic case should be fully inserted into the slots on the left and right sides.

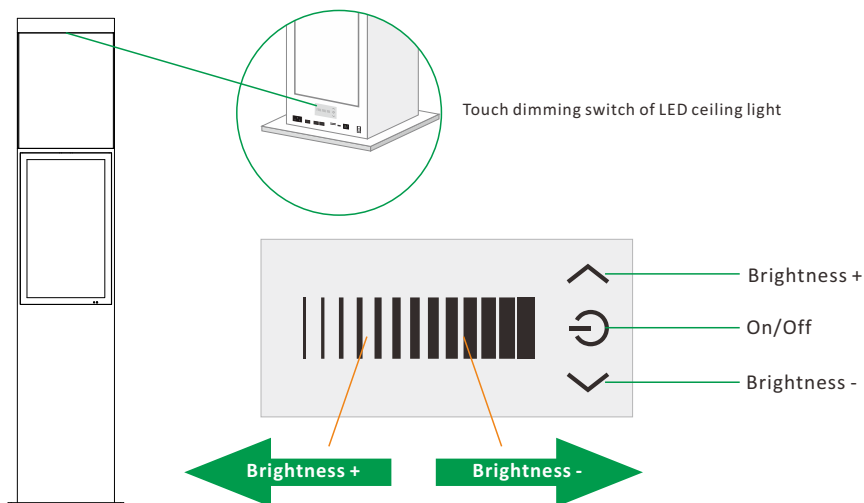
5. Lock the acrylic display case properly.

Instruction of dimming LED ceiling light

Instruction of dimming LED ceiling light for SKU# DGYP21B6



Instruction of dimming LED ceiling light for SKU# DGYP21W5



1.4 Technical Specifications

Item	Description
LCD size	21.5"
Light source	LED
Resolution	1920 x 1080
Brightness	350nits (Typ.)
Contrast	1000:1
Response	14ms
Pixel pitch	0.24795(H)X0.24795(V)mm
Refresh rate	60HZ
Viewing angle	89/89
Displays color	16.7M
Viewable area	476.064(H)X267.786(V)
Charging Adapter	
Input Voltage	AC100-240V
Hertz	50/60HZ
Power Consumption	About 40W
Environment	
Operating temperature	0-40°C
Storage temperature	-20-60°C
Operating humidity	10% RH to 80% RH
Storage humidity	0% RH to 90% RH
Maximum operating time	7x18Hrs
Functions	
Operating system	Android 11.0
Speakers/Watts	2x8W
Software (NovaStar,DiViEx,Other)	Signway
Processor	RK3568
RAM	2G
ROM	32G
Decoding resolution	1080P
Playback mode	loop
Touch support	Non-touch
Supported Video Files	AVI, MPEG4,WMW,MKV,FLV,MP4,MOV
Supported Photo Files	JPG,JPEG,BMP,PNG
Ports	
TF	N/A
Antenna(external,internal)	Internal
Ethernet LAN	1xRJ45
HDMI IN / HDMI OUT	N/A
VGA	N/A
Headset	N/A
USB	1xUSB3.0, 2XUSB2.0
SIM	N/A
Type-C	Type-C
Structure	
Net Weight	40kgs
knockdown/fully assembled	Fully Assembled
Gross weight	52kgs
Unit Dimensions (Width x Depth x Height)	13.2"W x 67"H x 13.2"D
Package Dimension (Width x Depth x Height)	Product, Instruction, Remote, Power Cord
Package Type(carton,case,honeycomb,crate)	550x550x1850mm
Shell Material	Honeycomb Carton
Shell Color	White/Black
Other	
Cord Length	1.8M
Compliance Listed (on power source;UL)	UL
General	
Application	Indoor

1.5 Safety Warnings and Precautions

Based on the product design and LCD properties, the following safety measures must be observed during the handling and use of the device:

- Avoid high temperatures and high humidity environments: The operating temperature range is 0~40°C, and the operating humidity range is 10%~90%.
- Suitable operating time: The device is rated to be used for no more than 18 hours a day.
- Use suitable voltage input: The device supports a voltage range of 100~240V. Excessive voltage can damage the device.
- Avoid exposure to strong electromagnetic environments: Strong electromagnetic waves can damage the device.
- Ensure proper ventilation: Operate the device in a well-ventilated environment for optimal performance.
- Avoid excessive vibration, heavy drops, and severe impacts: Such conditions can cause damage to the device.
- Do not replace or modify product parts yourself: Do not attempt to replace or modify components yourself. We will not be held responsible for any resulting problems.
- Perform regular cleaning: Routine cleaning helps maintain proper device operation.


2. Operation

2.1 Power On/Off

1. Plug the power cord into the device and connect it to a power outlet.
2. Flip the power switch to "ON."
3. Use the remote control to power on/off or press the power button on the device.
4. To shut down, flip the power switch to "OFF" and unplug the device.

Caution: Always disconnect the power plug before assembling or disassembling the unit.

• Remote Control

Illustration	Button	Function
		Power switch
		Call out OSD setup function (active at GTV home page home page only)
		Function Key, active in GTV home page and Android home page only, act as moving key
		When you need to exit the current page, please press the 'Back' button.
		Play or pause
		Stop playback. press this button, the GTV home page will be presented right after
		Up/down/left/right
		Mute/volume up/volume down
		Number input keys
		For extension out only, not available for content uplaod
		No function

Note: When using this remote control, regardless of which button you press, the system will prompt you to enter a password.

The password is: 666666.

You must enter the password before the remote control can be used normally


2.2 Configuring the Device

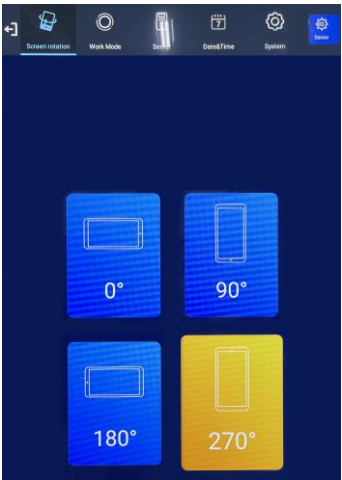
2.2.1 Method 1: Through the GTV Home Page (also called the OSD menu)

When the device is turned on, the system will immediately load the GTV home page and automatically activate playback mode. If a program is available for playback, either from the device's ROM or a connected USB storage, it will start playing automatically. However, if no program is available, the GTV home page will remain displayed, waiting for further action.







GTV home page

At this point, you can press the **SETUP** button on the remote control or click  in the upper left corner of the GTV home page to access the system settings page. From there, you can configure settings such as language, work mode, network, time, and more.



System setting page on GTV

2.2.2 Method 2: Through the Android Home Page

When the device is playing, press  to return to the GTV home page. At this point, press **F1** **F2** **F3** **F4** sequentially to exit GTV and enter the Android home page. Afterward, you can either click  directly on the page or first click the Android menu and then select  on the Android menu page to access the Android setup page for device configuration. Once the configuration is complete, click  to return to GTV and resume playback.



Android home page








Android menu page



Android setup page

2.3 Required Settings Before Playback

2.3.1 Language Settings: The default language is English. Use the remote control to select Simplified Chinese or Japanese if needed by pressing     + .



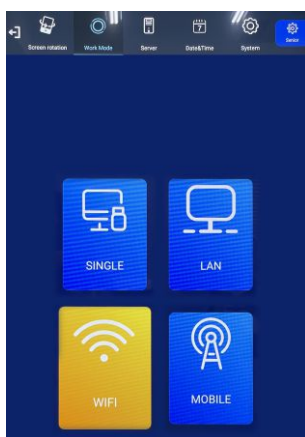
Language page

2.3.2 Work Mode: There are two work methods.

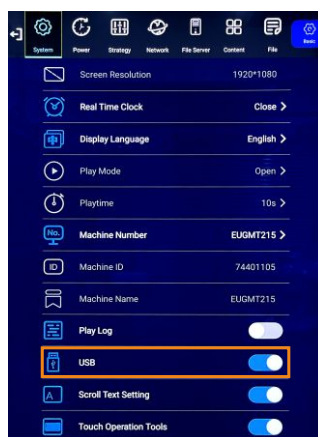
1. **Network Mode:** Upload programs via LAN, Wi-Fi, or 4G/5G.

2. **Standalone Mode:** Upload programs manually using a USB device. To manually upload programs to the device via USB, follow these steps:

- Click on Work Mode and select Single.
- At the same time, enable USB in the System Settings page.
- Once USB is activated, insert the USB drive into the device's USB port. The device will recognize the USB storage and automatically upload the program stored on it.



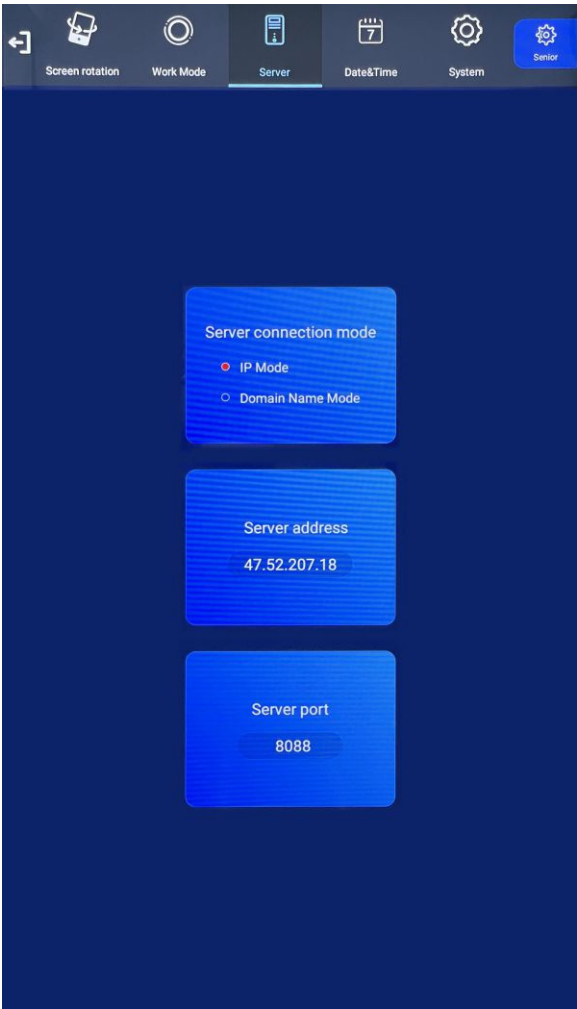
Work mode page



System setting page-USB

2.3.3 Network Configuration:

When you select one of the network paths as your Work Mode, ensure that the network environment is properly configured and available. If the settings are correct, the server address (web IP) will be displayed on the page below.



Network setting page

4. Product Warranty and Maintenance

4.1 Warranty Policy

- A one-year warranty is provided starting from the purchase date, covering normal and reasonable use of the device.
- Unauthorized modifications or parts replacements will void the warranty.

4.2 Maintenance Guidelines

1. Regularly clean the device, including dusting the surface and frame.
2. Follow the safety precautions listed in Section 1.5.
3. In case of device failure, inform the seller and ensure that any maintenance works or repairs be performed by a qualified professional.